

August 20, 2012

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Dear Sir or Madam,

Enclosed you will find two updated Utility Representative Forms for Sandhill Telephone Cooperative. Areas updated are General Manager, Customer Relations/Complaints Representative for Escalated Complaints and Dual Party Mailings. Please feel free to contact me at (843)658-6379 with any questions or concerns.

Respectfully,



C Lee Chambers
CEO/Manager

Cc: Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main St, Suite 900
Columbia, South Carolina 29201

RECEIVED
AUG 20 2012
UTILITY OFFICE

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC

☐ CLEC

☐ ILEC

☒ Wireless

CERTIFICATED COMPANY INFORMATION

Sandhill Telephone Cooperative

Company Name

Sandhill Communications

Dbal/fka

PO Box 519

Mailing Address

Jefferson, SC, 29718

City, State, Zip Code

122 S Main St

Business Location

Jefferson, SC, 29718

City, State, Zip Code

FEIN/SSN

(843)658-3434

Telephone #

Chesterfield

County

REGISTERED AGENT INFORMATION

Registered Agent: Jeanne Oliver

Mailing Address: PO Box 519

Jefferson, SC, 29718

City, State, Zip Code

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

C Lee Chambers

A. **General Manager** (Include Address if different than above)

(843)658-6379 / (843)658-7700 / lee.chambers@shtc.net

Telephone Number / Facsimile Number / E-mail Address

Jeanne Oliver

B. **Customer Relations/Complaints Representative** (Include Address if different than above)

(843)658-6845 / (843)658-6844 / jeanne.oliver@shtc.net

Telephone Number / Facsimile Number / E-mail Address

Carroll Rivers

C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)

(843)658-9008 / (843)658-7700 / carroll.rivers@shtc.net

Telephone Number / Facsimile Number / E-mail Address

(800)523-2610 prefer local (843)658-3434

C2. **Customer Contact** (Toll Free Number)

Dean Gulledge

D. **Engineering Operations** (Include Address if different than above)

(843)658-6840 / (843)658-7700 / dean.gulledge@shtc.net

Telephone Number / Facsimile Number / E-mail Address

Dean Gulledge

E. **Test and Repair** (Include Address if different than above)

(843)658-6840 / (843)658-7700 / dean.gulledge@shtc.net

Telephone Number / Facsimile Number / E-mail Address

24/7 Repair Service

F. **Emergencies** (During Non-Office Hours)

(843)658-3471 / n/a / n/a

Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

- G. Jeanne Oliver
Regulatory Officer (Include Address if different than above)
(843)658-6845 / (843)658-6844 / jeanne.oliver@shtc.net
Telephone Number / Facsimile Number / E-mail Address
- H. Susan Melton
Dual Party Mailings (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6846 / (843)658-7700 / susan.melton@shtc.net
Telephone Number / Facsimile Number / E-mail Address
- I. Susan Melton
Interim LEC Fund Mailings (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6846 / (843)658-7700 / susan.melton@shtc.net
Telephone Number / Facsimile Number / E-mail Address
- J. Susan Melton
Universal Service Fund Mailings (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6846 / (843)658-7700 / susan.melton@shtc.net
Telephone Number / Facsimile Number / E-mail Address
- K. Raymond Fisher
Gross Receipts Mailings (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6837 / (843)658-7700 / raymond.fisher@shtc.net
Telephone Number / Facsimile Number / E-mail Address
- L. Jeanne Oliver
Lifeline Mailings (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6845 / (843)658-6844 / jeanne.oliver@shtc.net
Telephone Number / Facsimile Number / E-mail Address

C Lee Chambers by Jeanne Oliver

This form was completed by

CEO/Manager

Title

/ C Lee Chambers
Signature

/ August 20, 2012

Date

RETURN COMPLETED FORM TO:

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Docketing Department
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And

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Telephone Number / Facsimile Number / E-mail Address
Susan Melton
- H. **Dual Party Mailings** (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6846 / (843)658-7700 / susan.melton@shtc.net
Telephone Number / Facsimile Number / E-mail Address
Susan Melton
- I. **Interim LEC Fund Mailings** (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6846 / (843)658-7700 / susan.melton@shtc.net
Telephone Number / Facsimile Number / E-mail Address
Susan Melton
- J. **Universal Service Fund Mailings** (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6846 / (843)658-7700 / susan.melton@shtc.net
Telephone Number / Facsimile Number / E-mail Address
Raymond Fisher
- K. **Gross Receipts Mailings** (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6837 / (843)658-7700 / raymond.fisher@shtc.net
Telephone Number / Facsimile Number / E-mail Address
Jeanne Oliver
- L. **Lifeline Mailings** (Name)
PO Box 519, Jefferson, SC, 29718
(Mailing Address)
(843)658-6845 / (843)658-6844 / jeanne.oliver@shtc.net
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C Lee Chambers by Jeanne Oliver

This form was completed by

CEO/Manager

Title

/ C Lee Chambers

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